



# Fredonia Outdoor Equipment LLC

## Experienced Service Technician

### Job Summary

We are seeking an organized, dependable, and proficient mechanic to join our growing team. Candidate should be physically and mentally fit and have a solid knowledge of technical tools. As a qualified mechanic, you must provide incredible customer service skills as well as the ability to diagnose and resolve mechanical problems quickly and effectively. \$20-\$24 per hour starting pay based on experience and trial period performance.

### Duties and Responsibilities

- Perform routine maintenance on machinery or automotive vehicles including tractors, lawn mowers, ATVs, UTVs, chainsaws, trimmers, generators, and other small engines
- Inspect machines for faulty parts
- Analyze and diagnose mechanical issues
- Create a plan of action for all repairs
- Regularly clean and maintain tools and equipment
- Ensure a safe, organized, and tidy workspace
- Input, track, and maintain all maintenance data and records
- Track inventory and order new parts when required
- Explain to clients the nature of the repairs required, the plan of action, and the options available to them
- Support coworkers and be a good team player
- Follow all health and safety laws and guidelines, as well as common-sense safety practices

### Requirements and Qualifications

- High school diploma or GED equivalent
- Valid Driver's License (CDL preferred but not required)
- Associate's degree or vocational/trade school certification preferred
- Proven mechanical acuity and basic math skills
- Familiarity with common mechanic's tools, service, and diagnostic equipment
- Ability to work in uncomfortable, physically demanding positions, stand on one's feet for prolonged periods, and lift up to 50 pounds at a time
- Welding and fabrication/repair skills
- Attention to detail
- Computer literate
- Clear communicator, and excellent customer service skills
- Efficient worker